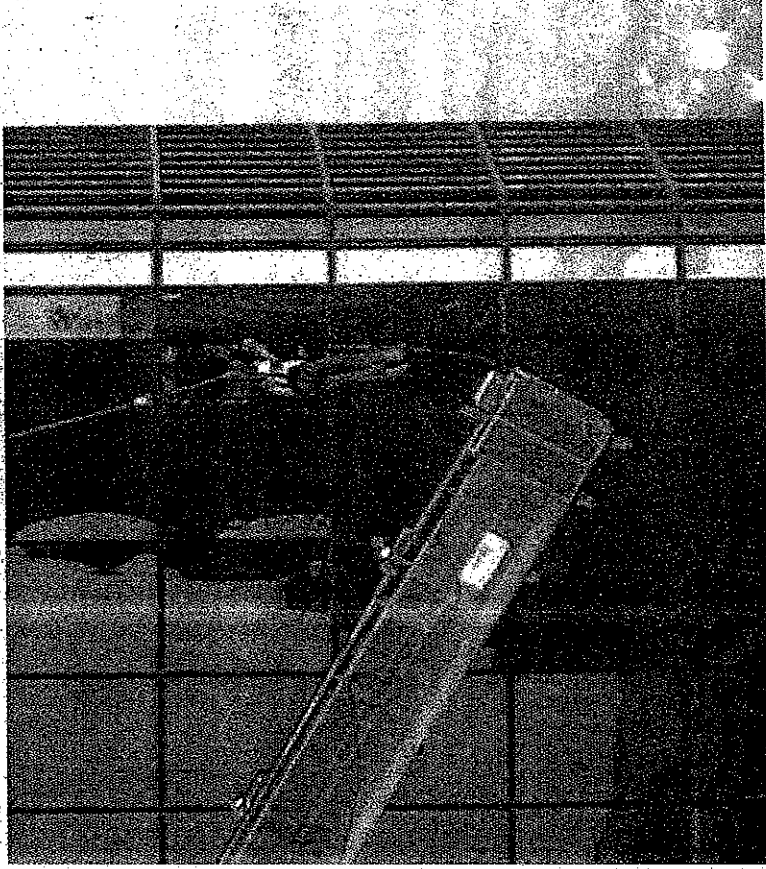


Boston Globe

THURSDAY, AUGUST 6, 2009

Crash and a lifeline 37 floors up



GEMMA HEDE



PHOTOS BY DAVID L. RYAN/GLOBE STAFF

The Financial District watched yesterday's drama unfold after the window washers' platform pitched

ashers pulled to safety after platform malfunctions

Ulloa and crew were at the peak of the scraper yesterday when their perch when it pitched downward, 7 floors above the windows for help. Firefighters rushed to the upper floors, and broke out two win- dows in the adjacent buildings to watch. Passersby gathered along the edge of the cordoned-off streets while firefighters shouted for them to take cover. Glass from the broken window cascaded down and smashed against the concrete, the shards, in the words of one witness, "glittering in the sunlight." Firefighters rushed inside, took elevators to the upper floors, and broke out two win- dows in the adjacent buildings to watch.

ropes down to the window washers, Kyle Redmond and Julio Ortiz, who stood on a metal platform slanted at a shaky 45-degree angle. Tethered to rigging attached to the roof, they waited for their rescue. First one man was dragged in through a window, and, seven minutes later, the sec- ond was drawn to safety. In total, the high- rise rescue took 20 minutes. "It seemed like a week," said Lieutenant

WINDOW WASHERS, Page A10

Cuts in legal aid hit poorest

Funding plunges at Mass. agencies

Thousands will be denied help

By Jennifer B. McKim
GLOBE STAFF

A dramatic drop in funding is forcing legal aid programs across Massachusetts to lay off lawyers, cut back their office hours, and turn away a growing number of people who cannot afford to pay for legal help.

Tens of thousands of people statewide who would normally qualify for free assistance this year will not get it, according to the Massachusetts Legal Assistance Corporation, a quasipublic agency that administers most of the funding for the state's legal aid programs.

Greater Boston Legal Services, the region's largest legal assistance agency for the poor, reduced its staff from 135 to 124 employees this year and is preparing to lay off at least 10 more in the fall. South Coastal Counties Legal Services Inc. is planning to lay off five lawyers. And the Legal Assistance Corporation of Central Massachusetts has reduced its staff from 42 to 31, cut benefits, and closed its offices on alternating Fridays.

With low-income people struggling to fight foreclosures and avoid homelessness, the cuts backs could not come at a worse time, legal aid advocates said.

Legal aid services are available to low-income people in noncriminal cases over such issues as housing, healthcare, and domestic violence. Lonnie Powers, executive director of the state Legal Assistance Corporation, said 100,000 cases were closed with the help of legal aid

LEGAL AID, Page A14

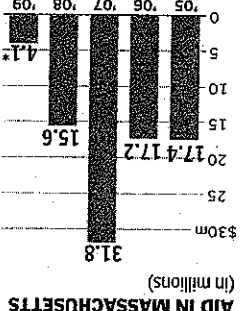
CUTTING IT FINE

Today: Mostly sunny, less humid. High 78-83. Low 60-65.
Tomorrow: Sunny to partly cloudy. High 76-81. Low 60-65.
Next Tide: 12:49 p.m.
SOURCE: 5:42 a.m. SOURCE: 7:58 p.m.
FULL REPORT: Page B15

Funding drop causing crisis at legal assistance programs

► LEGAL AID
Continued from Page A1

REVENUES FOR LEGAL AID IN MASSACHUSETTS



*2009 figure year to date as of July 30.
SOURCE: Mass. Legal Assistance Corp.
DANIGO FUJIMURA/GLOBE STAFF

attorneys in Massachusetts in 2008. But even before the funding shortfall, only a fraction of the people who needed the free legal help were getting it. The cutbacks are making the situation worse.

"More people who need help with foreclosures, or battered women, or people who have been illegally denied wages they've earned, are not going to have a lawyer," Powers said. "It undercuts a foundation of a democratic society when people can't get access to justice when they need it."

Stivaling An, an advocate for the disadvantaged who works with the Asian Task Force Against Domestic Violence, said she used to be able to get immediate help from attorneys at Greater Boston Legal Services but has been less successful this year.

"Yesterday, An had to take a client to court herself because she could not find an attorney to come with her.

Her fear was that she would not be able to present her client's case to the judge as effectively as a trained lawyer.

"I'm very, very worried" An said. "Where are we going to go now? Everywhere I call, it's a waiting list."

Funding for legal services comes from several sources, including money allocated by the state Legislature, but the biggest source is an obscure one: interest on funds that are temporary-

Also, the Legislature, the second-biggest money source for legal assistance, reduced its funding for legal aid by \$1.5 million beginning July 1, according to the Massachusetts Legal Assistance Corporation.

In hindsight, Powers said, when funding peaked a few years ago, more revenue should have been saved for a rainy day. Instead, some was used to boost staff and raise salaries for lawyers, who historically receive a fraction of the salaries they would get at private firms. The starting salary for a legal aid attorney in Massachusetts averages \$45,000, he said.

"We didn't anticipate the downturn and certainly not the severity," Powers said. "There were lots of people not getting services. We thought we should try set aside by lawyers on behalf of clients."

The Lawyers' Trust Accounts program, established in 1985, allows attorneys to place certain escrow funds into pooled accounts. The earnings on those accounts are used to fund legal services.

As interest rates have fallen in the economic downturn, so has the amount of money available for legal aid.

The revenues for legal aid fell from \$31.8 million in 2007, when the Federal Reserve rate and we had to reduce our staff," Casey said. "At the same time, demand for services was rising by about 30 percent. We are not able to serve the clients out there that need our help."

Greater Boston Legal Services is facing a budget deficit of \$2.5 million in 2009, with no real assistance, reduced its funding for legal aid by \$1.5 million beginning July 1, according to the Massachusetts Legal Assistance Corporation.

In hindsight, Powers said, when funding peaked a few years ago, more revenue should have been saved for a rainy day. Instead, some was used to boost staff and raise salaries for lawyers, who historically receive a fraction of the salaries they would get at private firms. The starting salary for a legal aid attorney in Massachusetts averages \$45,000, he said.

In an effort to prevent layoffs, Legal Assistance Corporation of Central Massachusetts launched a campaign this summer urging

"This couldn't come at a worse time, in terms of the client need," said Robert Sable, executive director of the Boston program. "There are going to be people who are homeless with no income or losing their lives because of this. This is the biggest loss of funding we've ever faced."

"The economy fell apart, our funding declined precipitously, and we had to reduce our staff," Casey said. "At the same time, demand for services was rising by about 30 percent. We are not able to serve the clients out there that need our help."

Greater Boston Legal Services is facing a budget deficit of \$2.5 million in 2009, with no real assistance, reduced its funding for legal aid by \$1.5 million beginning July 1, according to the Massachusetts Legal Assistance Corporation.

In hindsight, Powers said, when funding peaked a few years ago, more revenue should have been saved for a rainy day. Instead, some was used to boost staff and raise salaries for lawyers, who historically receive a fraction of the salaries they would get at private firms. The starting salary for a legal aid attorney in Massachusetts averages \$45,000, he said.

In hindsight, Powers said, when funding peaked a few years ago, more revenue should have been saved for a rainy day. Instead, some was used to boost staff and raise salaries for lawyers, who historically receive a fraction of the salaries they would get at private firms. The starting salary for a legal aid attorney in Massachusetts averages \$45,000, he said.

In hindsight, Powers said, when funding peaked a few years ago, more revenue should have been saved for a rainy day. Instead, some was used to boost staff and raise salaries for lawyers, who historically receive a fraction of the salaries they would get at private firms. The starting salary for a legal aid attorney in Massachusetts averages \$45,000, he said.

every lawyer in Worcester County to donate the cash equivalent salary freeze and an unpaid furlough program, and it has increased its fundraising efforts.

The Worcester nonprofit's executive director, Jonathan Manana, said the agency is trying to offset a budget shortfall that set it back about \$1.1 million in two years, from \$3.5 million to \$2.4 million for the fiscal year beginning in October.

Manana said staff attorneys, who already accept lower salaries to work with the poor, are being squeezed too hard.

"They have enough struggles to deal with in terms of financially making it, and clients coming to them with their lives falling apart," Manana said. "Now they have to worry about getting laid off and paying their bills."

Executive director Christina Fowler Elzenhiny said employment already dropped through attrition to 38 from 50 in about two years.

Elzenhiny said the cuts mean about 2,500 fewer cases will be litigated this year.

"It's a tough time," she said. "I worry about my people. I worry about my clients. I want to keep up the integrity of the program. Nobody anticipated this huge dip."



Sandy Lin (center), a lawyer at the Asian Outreach Unit of the Boston Office of Greater Legal Services, spoke with Tuyen Thuy (left) and translator Nhu Phan yesterday.

Western Massachusetts Legal Services in Springfield, facing a 50 percent budget cut, launched a work-share program this summer that reduced hours for every employee by up to 28 percent. The Worcester nonprofit's executive director, Jonathan Manana, said the agency is trying to offset a budget shortfall that set it back about \$1.1 million in two years, from \$3.5 million to \$2.4 million for the fiscal year beginning in October.